



**Ref: 247446**

15 May 2026

Bob McCoskrie

[Bob@familyfirst.org.nz](mailto:Bob@familyfirst.org.nz)

Tēnā koe, Bob

## **Response to your request for Official Information**

On 22 April 2026, you requested information from Te Kāhui Tika Tangata Human Rights Commission (the Commission) under the Official Information Act 1982 (OIA).

We note that you made a request for the same information last year covering the period up to 19 February 2025. The Commission responded on 22 July 2025, and we have **enclosed** this response for your reference.

We respond to your current request only in relation to the period of **19 February 2025 to 19 February 2026**, as earlier periods have been covered by previous responses.

## **Repeated requests**

Please note that the Conversion Practices Response Service (the Service) no longer exists as a standalone service. Complaints and enquiries received in relation to conversion practices are now handled by the Commission's Information and Dispute Resolution team.

As you have made multiple requests for the same information, we encourage you to ensure that any future requests are not specific to the Service, as no updated information will be available in relation to matters you have already raised and for which a response has been provided.

While we can continue to provide general information on complaints and enquiry data, please note that our complaint's function operates subject to confidentiality obligations. As such, private information will not be available for release under the OIA.

## **Response**

- 1. Number of complaints and inquiries that have come into the service since its formation, up until the 4th anniversary (19 February 2026) Day after Royal Assent.**
- 2. How many are inquiries? What is the nature of the inquiries?**

In response to questions 1-2, between 19 February 2025 and 19 February 2026 the Commission received two matters in relation to conversion practices. One matter was about possible conversion practices happening to the complainant. The second matter concerned a report of conversion practices occurring. It was unclear whether this was in relation to the complainant themselves.



**3. Were any of the inquiries from organisations wanting the law explained?**

No inquiries were received by organisations wanting the law explained.

**4. How many of those inquiries were about conversion therapy being practiced on them?**

Some inquires referred to experiences of conversion practices, but no formal complaint was lodged. This means no formal assessment of whether the complainants experiences met the legal definition of conversion practices under the Conversion Practices Prohibition Legislation Act 2022.

**5. How many of those are complaints are about receiving ‘non-affirming medical care’?**

There have been no complaints about receiving non-affirming medical care.

**6. What was the result of investigations of complaints by the CPRS?**

We do not undertake investigations and cannot share the specific details of complaints and dispute resolution outcomes as they are confidential.

**7. How many complaints/inquiries have been taken to the next level of the complaints process? Please provide either specifics of these complaints, OR any case studies published for education purposes by the Commission**

One of the two complaints progressed to the Commission dispute resolution team. Both matters have now been closed. We cannot share the specific details of complaints and dispute resolution outcomes as they are confidential.

The Commission has not published any case studies on conversion practice complaints to date. You can access case studies published by the Commission on our website: [Case Studies](#).

**8. How many complaints have been referred to the police?**

As explained in previous letters to you, the Commission does not have investigatory powers, including under the Conversion Practices Prohibition Legislation Act 2022. As a result we do not refer complaints to the police.

**9. What is the annual budget for the Conversion Practices Response Service? What commitment has the Government made to future funding of the CPRS?**



As set out in previous letters to you, the Commission received additional funds of \$750,000 in 2020/21 and \$1.5 million in 2021/22 to implement changes brought about by the Conversion Practices Prohibition Legislation Act 2022.

The Commission did not receive any further funding beyond the initial \$2.25 million. The temporary establishment team including conversion practices lived experience survivors has been dissolved and its core functions and services have been handed over to existing staff in our Information and Dispute Resolution and Engagement teams.

**10. How much Government funding has the Response Service received since its formation (including funding for the formation itself)?**

As above for answer to 9.

**11. What engagement has there been over the past 4-5 years by the HRC with individuals who made submissions against the new law and who had positive experiences of receiving counselling to deal with unwanted sexuality and gender confusion issues?**

**12. What engagement has there been with young people who have detransitioned (reverted back to their biological sex)?**

Please see our letter sent in July 2025. There is no change to our response to questions 11 and 12 for the updated reporting period.

**Alternative avenues**

If you are unhappy with this response, under the Official Information Act you are entitled to complain to the Ombudsman's Office. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or on freephone 0800 802 602.

If you have any further queries about this response, please feel free to contact me directly.

Nāku noa, nā

**Sita Prasad,**  
**Kaitohu Ture, Legal Adviser**

**Enclosed: 238797 – Response to your request for information (22 July 2025)**