

CYF COMPLAINTS AUTHORITY POLL March 2011

- CLIENT:** Family First New Zealand
- POLL DATES:** Evenings of Thursday 10, Sunday 13 and Thursday 17 March 2011
- SAMPLE SIZE:** 1,000 respondents agreed to participate.
- SAMPLE SELECTION:** A random selection of 10,000 nationwide phone numbers, with the person in the household aged 18+ who next has a birthday asked to participate.
- SAMPLE ERROR:** Based on this sample of 1,000 respondents, the maximum sampling error (for a result of 50%) is +/- 3.2%, at the 95% confidence level.

INDEPENDENT COMPLAINTS AUTHORITY FOR CYF

Do you think the Government should establish an independent Complaints Authority similar to the Independent Police Complaints Authority to hear complaints about Child Youth and Family (CYFs) from families who feel they have been unfairly treated by Child Youth and Family?

Independent Complaints Authority for CYF

		Count	Col %
Independent Complaints Authority for CYF	Yes	650	65%
	No	203	20%
	Unsure/Refuse	143	14%
	Total	996	100%

65% of respondents support an independent complaints authority for CYF.

Independent Complaints Authority for CYF BY Gender + Age + Area

		Gender		Age				Area		
		Female	Male	18 - 30	31 - 45	46 - 60	61+	Metro	Provincial	Rural
		Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Independent Complaints Authority for CYF	Yes	65%	65%	80%	66%	72%	57%	61%	71%	67%
	No	18%	23%	8%	19%	17%	26%	23%	16%	21%
	Unsure/Refuse	16%	11%	12%	15%	11%	17%	16%	13%	13%

Younger respondents are most supportive of an independent complaints authority.

DEMOGRAPHICS

Gender

		Count	Col %
Gender	Female	568	57%
	Male	420	43%
	Total	988	100%

Age

		Count	Col %
Age	18 - 30	50	5%
	31 - 45	176	18%
	46 - 60	362	37%
	61+	402	41%
	Total	990	100%

Area

		Count	Col %
Area	Metro	415	42%
	Provincial	273	27%
	Rural	312	31%
	Total	1000	100%

Metro is defined as Auckland, Wellington and Christchurch.

Provincial is all other cities in New Zealand.

Rural areas are all areas not Metro or Provincial.

Have children under 12

		Count	Col %
Have children under 12	Yes	195	20%
	No	792	80%
	Total	987	100%

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18 March 2011